



## Security Operations Management Policy Statement

| Issue No. | Revision | Document Ref     | Next Review  |
|-----------|----------|------------------|--------------|
| 001       | 000      | SEC/SOMS/POL/027 | January 2027 |

Securex Agencies (Kenya) Ltd provides private security services across Kenya and the wider region. This policy sets out how we operate and what we stand for.

### Our Commitments

We commit to:

- 1. Deliver professional, lawful, and ethical security services** that protect people, property, and information.
- 2. Respect human rights in everything we do.** We follow the International Code of Conduct for Private Security Service Providers (ICoC), the UN Guiding Principles on Business and Human Rights, and the Voluntary Principles on Security and Human Rights. We will not cause or contribute to harm against the people we work with, the communities around us, or anyone affected by our operations.
- 3. Comply with the law.** We follow Kenyan legislation, including the Private Security Regulation Act and the Security Guards Act, and the laws of every country in which we operate.
- 4. Use force only when lawful and necessary.** Our personnel are trained to prevent, de-escalate, and use the minimum force required, and only as a last resort.
- 5. Manage risk before it becomes harm.** We assess risks to our people, our clients, and the communities we operate in, and we act to prevent and reduce them.
- 6. Listen and respond.** Anyone, employee, client, or member of the public can raise a concern or complaint about our operations through our grievance mechanism, without fear of retaliation.

**SECUREX AGENCIES (K) LTD**  
9Riverside, Riverside Drive,  
P.O Box 48399, Nairobi 00100  
Tel | +254 711 069 999  
Email | info@securex.co.ke  
@securexEA



excellence since **1970**  
securexafrica.com

KENYA | UGANDA | TANZANIA | RWANDA



7. **Set clear objectives and improve continually.** This policy provides the framework for setting and reviewing our security operations objectives, and for improving the way our management system works.

This policy is implemented, maintained, and made available to all employees, contractors, clients, and other interested parties. Every employee and contractor is made aware of their responsibilities under this policy and the consequences of not following it. Top management is equally bound by it.

We measure how well the policy is working through:

- Internal and external audits against ISO 18788:2015
- Operational performance indicators (KPIs)
- Risk assessments and human rights impact reviews
- Management reviews of objectives, risks, incidents, and corrective actions
- Grievances and feedback received from any interested party

This policy is reviewed at planned intervals and whenever significant changes occur, to ensure it remains relevant, adequate, and effective.

Approved by:

Mohit Sahni | Managing Director

Date: 8th January 2026